LAHORE GENERAL HOSPITAL, LAHORE

- 1. Grievance committee meeting was held on 01-03-2018, under the chairmanship of Prof. Dr. Muhammad Moin, Prof. of Ophthalmology to resolve the grievances submitted by the firms, for the purchase of medical equipment through ADP Scheme Rehabilitation of Phase-I, Cardiac Department & PINS Phase-III.
- 2. Following committee members attended the meeting:
 - Prof. Dr. Farhat Naz, Prof. of Gynae
 - Prof. Dr. Farah Shafi, Prof. of Medicine
 - Dr. Yawar Sajjad, Assistant Prof. Plastic Surgery
 - Dr. Qaiser Parveen, Private Member
 - Dr. Arif Shahzad Bhatti, Private Member
 - Dr. Syed Ali Natiq Mehdi Zaidi, EC/ Biomedical Engineer
- 3. The following items were discussed:-

Sr #	Name of Equipment	Name of Firm	Model/Make	Remarks	Decision
1	ICU Ventilator Rehabilitation Phase-I & Cardiac Department	M/S Eastern Medical	Inspiration 7i, eVent Medical, USA	Grievance by the Firm: Our offer was not accepted on the topic of FDA (510k) which totally not acceptable and clearly reflect with excuse that the members of technical committee not exactly understand - how and when the FDA (510k) become applicable? - It is also pertinent to mention here that the same model we are selling throughout Pakistan for the last three years including Government of Punjab based procurement as well as to your hospital last year and there was no technical observation on FDA (510k) from all concerned technical evaluations composed of highly expert team members. Kindly see attached the copies of last purchase orders placed on us. - We also wish to direct your kind attention toward last year's purchase of 46 ICU Ventilators by Health Department, Govt. of Punjab – wherein honorable Prof. Dr. Jodat and Saqlain had also gone through the same FDA (510k), and other documents and by putting their signatures along with other members and there was no objection/any observation at all on FDA (510k) etc. - Attached letter of 21 Feb 2018 from our foreign principal also will further clarify – how and when the FDA (510k) arises? The firm has requested to consider their bid. Committee discussed the case and decided that since there was no clinically significant change in product specification, therefore earlier FDA would still be applicable. Therefore the grievance of the firm accepted and the quoted model of the firm is declared Responsive.	Grievance of the firm accepted and the quoted model by the firm is declared Reponsive

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2	Refrigerated Centrifuge Machine PINS Phase-III	M/S Key Scientific	Z446K, Hermle, Germany	The committee called the representative of the firm to explain their grievance. He informed that Their bid was rejected with technical deviation Bench top instead of Floor Type. Whereas there quoted model is floor type and is used with trolley and it will stand on floor instead of bench, they requested committee to consider their bid. The committee reviewed the case and decided that quoted model do'nt fulfill the tender requirement. Hence, the decision of the TAC stands valid.	Grievance not accepted.
		M/S Hospitech Healthcare	Magnus 21 R, Ortoalresa, Spain	M/S SU Enterprises presentation against quoted model of M/S Hospitech Healthcare stating that: - Quoted model of M/S Hospitech Healthcare cannot use in Blood separation because its buckets are round shape. (Buckets are should be in oval shape as the shape of blood bags). - It has RCF 3030 for blood separation. ((Blood separation should be 5000 RCF). - It has no major references (You can confirm from IBTS Jinnah Hospital, PKLI Mayo Hospital etc) The committee reviewed the case and decided that M/S Hospitech Healthcare fulfills the tender requirement, hence the decision of the TAC stands valid.	Grievance not accepted.

Prof. Dr. Muhammad Moin, Prof. of Ophthalmology

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