

No. 144 /LGH
To

dated Lahore the 20-4 2018

The Secretary,
Govt. of the Punjab,
Specialized Healthcare &
Medical Education, Lahore

Attention: (Focal Person) PPRA Website,
Govt. of the Punjab,
Specialized Healthcare &
Medical Education, Lahore

Subject: **MINUTES OF GRIEVANCE COMMITTEE MEETING.**

With reference to the subject cited above.

It is therefore kindly requested to issue instruction to the focal person of PPRA Website to upload the minutes of Grievance Committee held on 24-03-2018 at official Website of Health Department, Government of the Punjab, Lahore/PPRA for the Medical equipment's and others items through ADP scheme Establishment of Hepatitis Clinics and GI departments in all Tertiary care Hospitals in Punjab (Lahore General Hospital, Lahore).
(Minutes attached).



Prof. Dr. Ghias un Nabi Tayyab,
Project Director, Establishment of Hepatitis
Clinics and GI departments in all Tertiary care
Hospitals in Punjab (Lahore General Hospital,
Lahore)

No. _____ /LGH dated Lahore the _____ 2018

A copy is forwarded for information to the:-

1. Procurement Specialist, SHC & ME Dept., Govt. of the Punjab, Lahore.
2. Chief Planning Officer, SHC & ME Dept., Govt. of the Punjab, Lahore.



Prof. Dr. Ghias un Nabi Tayyab,
Project Director, Establishment of Hepatitis
Clinics and GI departments in all Tertiary care
Hospitals in Punjab (Lahore General Hospital,
Lahore)

Minutes of Meeting

Establishment of Hepatitis Clinics and GI Departments in Tertiary care hospitals all over the Punjab

1. Grievance committee meeting was held on 24-03-2018, under the chairmanship of Dr. Ghias Ul Hassan, Assistant Prof. of Gastroenterology to resolve the grievances submitted by the firms, for the purchase of medical equipment through ADP Scheme Establishment of Hepatitis Clinics and GI Departments in Tertiary care hospitals all over the Punjab.

2. Following committee members attended the meeting:

Dr. Bilal Nasir, Assistant Prof. of Gastroenterology

Dr. Asif Gul, Assistant Prof. of Gastroenterology

Dr. Qaiser Parveen, Retired AMS, Private Member

Dr. Sohail Qureshi, Manager BME, PMO

Mr. Awais Bin Tariq, EC/ Biomedical Engineer

3. The following items were discussed:-

Sr #	Item/ Package	Name of Firm	Remarks	Decision
1	Endoscopy Package	M/S Allmed Solutions	<p>M/S Allmed submitted grievance that they have their specific lab for Endoscopy repair in Karachi, and specially designed GI scope lab is not established in their branch offices in Punjab. They requested that their Karachi office be considered in evaluation.</p> <p>Committee reviewed the case and came to the conclusion that the firm's engineering capacity was grossly inadequate to meet the needs of a project of this scope. Since this is a large scale project of Punjab Government, and the firm does not have sufficient experience in public sector for specified product in Pakistan, neither does it have the required lab/service infrastructure in Punjab.</p> <p>Therefore the grievance of the firm is not accepted.</p>	Grievance not accepted.

Handwritten signatures and initials:
Gul, Bilal, A/E, Sp, [unclear], [unclear]

Sr #	Item/ Package	Name of Firm	Remarks	Decision
		M/S Vertex Medical	<p>M/S Vertex submitted grievance that they had been scored low in Specific Product experience, Technical/Engineering capacities for related products, Backup & Spare parts, leading to failure to meet minimum scoring requirements for prequalification, and that they should be pre qualified in this product.</p> <p>Committee discussed case and noted that since prequalification was done for each item/package individually therefore evaluation of firms was done with reference to each item/package separately.</p> <p>Committee decided that scoring of firms in "Specific Product experience" was calculated at time of prequalification document submission which is standard practice for all such evaluations, at which time the firm had accrued less than 5 years of experience in the specific product therefore this was scored appropriately.</p> <p>Committee decided that since the product was high-tech equipment, for "Technical/Engineering capacities for related products" engineering capability of other items could not carry over/cross-pollinate experience with this product, therefore only engineering for specific product could be considered as it had been for all firms, therefore points for this were scored appropriately.</p> <p>Furthermore committee reviewed relative marking of "Number of Units sold in the past 3 years" and noted that already the firm had been awarded generous points, which on reevaluation as per relative marking fell one point, even though single scopes and small orders of the firm were counted in thier total, but committee decided against negative marking and decided to retain previous score.</p> <p>Committee found that points for "Spare Parts" , "Management Systems" , & "Support Structure" were appropriately scored.</p> <p>Therefore the grievance of firm is not accepted. After reevaluation the firms' score still failed to meet the minimum threshold for prequalification.</p>	Grievance not accepted.

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Sr #	Item/ Package	Name of Firm	Remarks	Decision
3	PCR Machine	M/S Briogene	<p>M/S Briogene submitted grievance that as per prequalification quality assurance certification of FDA/MHLW/CE was required but in pre-bid meeting it was notified that only FDA approved PCR machines will be eligible for participation in tender. They submitted that this action would put other companies out of competition and such criteria cannot be imposed after announcement of prequalification criteria.</p> <p>Committee discussed the case and informed firm that pre qualification was done with open criteria to encourage participation, but specifications were discussed in pre bid meeting, with end-users providing valuable feedback, and the total cost of the items which is greater than 10 million makes dual certification necessary, therefore FDA certification (among others) would be necessary for this item. Therefore the grievance of the firm was not accepted.</p> <p>M/S Briogene submitted grievance against prequalification evaluation and submitted that their competitors have shortfall of basic parameters.</p> <p>Committee informed the firm that all participating firms were allowed to give clarification regarding any inconsistencies and therefore ample time was given to all firms to clarify their bids to the satisfaction of pre bid committee. Therefore the grievance of the firm is not accepted.</p>	Grievance not accepted.
4	Elisa Assays	M/S Sind Medical System	<p>M/S Sind Medical Stores submitted grievance that it has then been observed that the firms have quoted different models. But the orders and supporting documents of all quoted model weren't furnished and that the competitive firms have not provided the past three years business history, references, purchase orders, service contracts, relevant documents/ required details.</p> <p>Committee informed the firm that all participating firms were allowed to give clarification regarding any inconsistencies and therefore ample time was given to all firms to clarify their bids to the satisfaction of pre bid committee. Therefore the grievance of the firm was not accepted.</p> <p>M/S Sind Medical store submitted grievance that in the pre-bid meeting held on 19-Mar-2018, the PVMS Specification Fully Automated MultiWash ELISA System has been finalized for ELISA Assays pre-qualification. Whereas, CLIA System has also been quoted and prequalified. CLIA System does not meet the requirement of ELISA Assay Analyzer I Open ELISA System. Thus, only ELISA Systems as per PVMS Specification must be prequalified after this prebid meeting.</p> <p>Committee discussed the case and informed firm that pre qualification was done with open criteria to encourage participation, but specifications were discussed in pre bid meeting, with end-users providing valuable feedback, and prequalified firms would be selected to participate in next phase of bidding, based on specifications decided in pre bid meeting, and any firm deviating from this would be declared non-responsive as per procurement protocol. Therefore the grievance of the firm is not accepted.</p>	Grievance not accepted.

Dr. Ghias ul Hassan, Assistant Prof. of Gastroenterology

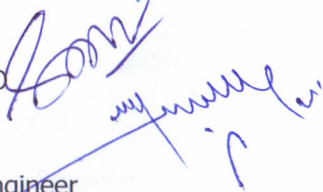
Ghias ul Hassan
3/12/2018
Room 88

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