

No. 20580 /LGH
To

dated Lahore the 12.3 2017

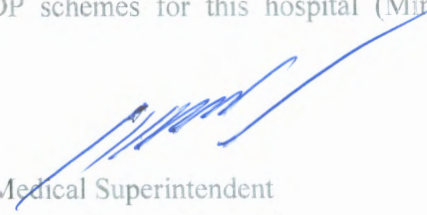
The Secretary,
Health Department,
Govt. of the Punjab, Lahore

Attention: **Mr. Abdul Wahab**
(Focal Person) PPRA Website,
Health Department,
Govt. of the Punjab, Lahore.

Subject: **MINUTES OF GRIEVANCE COMMITTEE MEETING.**

With reference to the subject cited above.


It is therefore kindly requested to issue instruction to the focal person of PPRA Website to upload the minutes of Grievance Committee at official PPRA Website for the Medical equipments and others items through ADP schemes for this hospital (Minutes attached 16-02-2018).


Medical Superintendent
Lahore General Hospital
Lahore

No. _____ /LGH dated Lahore the _____ 2017

A copy is forwarded for information to the:-

1. Principal, PGMI/ LGH, Lahore.
2. AMS (Equip), LGH, Lahore.
3. Mr. Rashid Mansoor, Computer Programmer (With direction to upload on official website of Lahore General Hospital, Lahore).


Medical Superintendent
Lahore General Hospital
Lahore

LAHORE GENERAL HOSPITAL, LAHORE

1. Grievance committee meeting was held on 16-02-2018, under the chairmanship of Prof. Dr. Farhat Naz, Prof. of Gynae to resolve the grievances submitted by the firms, for the purchase of medical equipment through ADP Scheme Rehabilitation of Phase-I, Cardiac Department, PINS Phase-II & PINS Phase-III.

2. Following committee members attended the meeting:

Prof. Dr. Farah Shafi, Prof. of Medicine

✓ Dr. Yawar Sajjad, Assistant Prof. Plastic Surgery

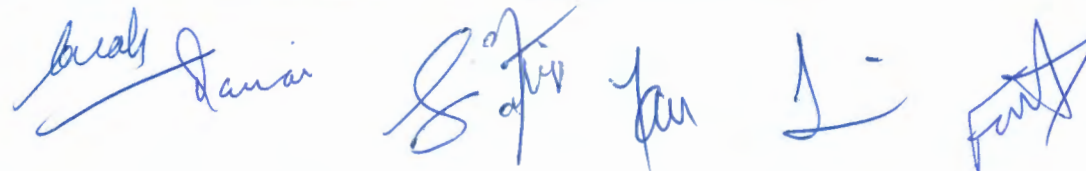
✓ Dr. Qaiser Parveen, Private Member

Dr. Arif Shahzad Bhatti, Private Member

✓ Dr. Syed Ali Natiq Mehdi Zaidi, EC/ Biomedical Engineer

3. The following items were discussed:-

Sr #	Name of Equipment	Name of Firm	Model/Make	Remarks	Decision
1	Color Doppler Ultrasound Machine Rehabilitation Phase-I	M/S Biotech Services	MyLabEight eXP & MyLabSeven, Esaote S.p.A, Italy/ Netherlands	M/S Medequips has submitted presentation that M/S Biotech Services doesnot have shearwave propagation, and upgrade ability of 4D linear probe in their quoted system. Representative of M/S Biotech Services was asked to show these items in their product literature, which they demonstrated to committee satisfaction.	Grievance not accepted.
		M/S Shirazi Trading	Logiq S8, GE Healthcare, USA COO: Korea	M/S Medequips has submitted presentation that M/S Shirazi Trading doesnot have shearwave propagation in their quoted system. Representative of M/S Shirazi Trading was asked to show this item in their product literature, which they demonstrated to committee satisfaction.	Grievance not accepted.



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2	Static X-ray Machine Ceiling mounted Rehabilitation Phase-I	M/S Eastern Medical	Camargue, Apelem, France & Compact 2, Protech GmbH, Germany	M/S Eastern Medical has submitted presentation that their bid was declared non responsive due to following: - Model of automatic Exposure control is not mentioned. - Model of Chest Stand with Bucky is not mentioned. - Model of Collimator is not mentioned Representative of the firm was asked to show this item in their product literature, which they failed to demonstrate to committee satisfaction.	Grievance not accepted.
		M/S Medequips	MRAD-A50S, Toshiba Medical, Japan & Mediphot 943, Colenta	M/S Radiant Medical has submitted grievance against the offer of M/S Medequips stating that quoted film processor model Mediphot 943, manufactured by Colenta is not OEM manufacturer. Secondly, M/S Medequips is not exclusive distributor of M/S Colenta in Paksitan. Therefore offer of the Medequips should not be approved technically. The committee found that M/S Medequips has attached the OEM certificate of M/S Colenta in their bid and also attached Joint Venture with M/S Sial Traders, which is sole distributor of M/S Colenta. Hence the committee rejected the grievance of M/S Radiant Medical.	Grievance not accepted.
3	ECG Machine Rehabilitation Phase-I	M/S Radiant Medical	CP-150, Welch Allyn, USA	Retendered due to dicom compatibility is needed in ECG Machine, therefore the tender will be re advertised after revising specificatons.	Retendered
		M/S Ozawa Traders	BTL-08LT, BTL Industries, UK Bulgaria		
		M/S KASBN International	Euro ECG 12View, Lumed, Italy		
		Noor International	Cardiofax M ECG 2350, Nihon Kohden, Japan		
		M/S Human Healthcare	KES-121 T, Kalamed, Germany		
		M/S Shirazi Trading	MAC 2000, GE Healthcare, USA		
		M/S Orient Medical	Ascard Gold, Aspel, Poland		
		M/S Medequips	ECG 1350K, Nihon Kohden, Japan		

Arshad Danish *S. J. Khan* *Yousaf* *A. I.* *P. S.*

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4	Electronic Operating Table Rehabilitation Phase-I	M/S Mediland Pakistan	Diamond 60BLK (170.6000.0), Schmitz, Germany	Grievance committee meeting decided that all OT tables which met the tender specifications would be declared as responsive.	Responsive
		M/S Radiant Medical	Mars 2.02, Trumpf Medical, Germany	Grievance committee meeting decided that all OT tables which met the tender specifications would be declared as responsive.	Responsive
		M/S Vertex Medical	Prumerix, Merivaara Corp., Finland	Grievance committee meeting decided that all OT tables which met the tender specifications would be declared as responsive.	Responsive
		M/S Orblynx	8861 Pro ATS surgical table, Infinium Medical, USA	M/S Orblynx has submitted presentation that their bid was declared non responsive due to following: - Fixation Strap not quoted. - Adjustable rest pad not quoted. - Large width body strap not quoted. - Long leg extension - pair not quoted. - Adjustable foot rest - pair not quoted. - Llyod - Davies extension - pair not quoted. - Flexible arm extension for lateral position - pair not quoted. - Lithotomy pole - pair not quoted. - Kidney Elevator / Flex, Reflex not quoted. - Knee crutches with pad - pair not quoted. Representative of the firm was asked to show this item in their technical bid, which they failed to demonstrate to committee satisfaction.	Grievance not accepted.
		M/S Eastern Medical	MAT6000 S1, Medifa, Germany	Grievance committee meeting decided that all OT tables which met the tender specifications would be declared as responsive.	Responsive
		M/S Sigma International	Hyperion, Famed, Poland	The committee called the representative of the firm to explain their grievance. He informed that their bid was rejected due to quoting two products on the receipt of one tender. Therefore, the committee is requested to considered their offer for the relevent tender receipt that is cardiac department for defibrillator with trolley. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and two tenders cannot be quoted in to one bid, therefore offer of the firm can not be accpeted. Hence, the decision of the TAC stands valid.	Grievance not accepted.

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Sr #	Name of Equipment	Name of Firm	Model/Make	Remarks	Decision
5	Mobile Resuscitation Trolley with Defibrillator Cardiac Department	M/S Sigma International	Reanibex-800, Osatu (Bexen Cardio), Spain & INOX, France Hospital, Italy	The committee called the representative of the firm to explain their grievance. He informed that their bid was rejected due to quoting two products on the receipt of one tender. Therefore, the committee is requested to consider their offer for the relevant tender receipt that is cardiac department for defibrillator with trolley. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and two tenders cannot be quoted in to one bid, therefore offer of the firm can not be accepted. Hence, the decision of the TAC stands valid.	Grievance not accepted.
6	Operating Headlight PINS Phase-II	M/S Claris Medical	SSL 9000-II, Sunoptic Technologies, USA	The committee called the representative of the firm to explain their grievance. He informed that some documents were missing from the bid and same as pointed out by the technical advisory committee are attached with the presentation. Hence the committee is requested to consider their bid. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.	Grievance not accepted.
7	X-ray Film Processor PINS Phase-II	M/S Human Healthcare	AX-390SE, Alphateck, USA	M/S Medi Urge has submitted grievance against the offer of M/S Human Healthcare stating that tender enquiry demands "High throughput more than 110 sheets 35x43 cm" whereas the quoted model has capacity only for up to 100 sheets of 35x43 cm. Secondly, the quoted model is not free standing type as the unit has simple stand which is not suitable for your institute as per requirement. Therefore offer of the M/S Human Healthcare should not be approved technically. The committee found that quoted model of M/S Human Healthcare meets the tender specifications and through put capacity is 120 films/ hours. Hence the committee rejected the grievance of M/S Medi Urge.	Grievance not accepted.








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8	Patient Shifting Trolley PINS Phase-II	M/S Orblynx	20-FP648, Vernipoll, Italy	<p>The committee called the representative of the firm to explain their grievance. He informed that some documents were missing from the bid and same as pointed out by the technical advisory committee are attached with the presentation. Hence the committee is requested to consider their bid.</p> <p>The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.
		M/S Medequips	PK-80318, Paramount beds, Japan COO: Indonesia	<p>The committee called the representative of the firm to explain their grievance. He informed the committee that wire basket is offered by their firm.</p> <p>The committee found that wire basket was being provided locally, whereas OEM wirebasket is demanded in specifications. Hence the committee decided that the decision of TAC stands valid.</p>	Grievance not accepted.
9	Blood Warmer for PINS Phase-III	M/S Al Kareem	VE 1100, Veiele, Sweden	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.
		M/S Noor International	Fluido Blood and Fluid Warming System, The Surgical Company, Netherlands	<p>The committee called representative of firm and asked to justify points as described by TAC. The representative of the firm verified the visual & audible alarm from operating manual and requested committee to consider authorization letter of manufacturer as attached with presentation.</p> <p>The committee accepted the technical deviation of visual and audio alarm, but remarked regarding the authorization letter that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.

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10	Suction Machine for PINS Phase-III	M/S Human Healthcare	6110-A1 Max, Slem Nova, Italy	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.
11	Haematology Analyzer	M/S Sind Medical	M S 4 s, Melet Schloesing Laboratories, France	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.
		M/S Human Healthcare	GS5, Giesse Diagnostics, Italy	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.
		M/S S Ejazuddin	Sysmex 6 part, Sysmex Corp., Japan	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.







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12	CBC Analyzer	M/S Sind Medical	M S 4 s, Melet Schloesing Laboratories, France	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.
		M/S S Ejazuddin	Sysmex 6 part, Sysmex Corp., Japan	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.
13	Centrifuge Machine	M/S Human Healthcare	NE 030GT/ I+R0302, Nickel-Electro Ltd, UK	<p>The committee called the representative of the firm to explain their grievance. He informed that documents pointed out by the technical advisory committee were attached with technical bid and same are attached with the presentation for ready reference. Hence the committee is requested to consider their bid.</p> <p>The committee handed over the bid to the representative of firm for verification of the documents but the representative of the firm failed to do so. The committee remarked that your firm was responsible to prepare the bid as per terms & conditions mentioned in the bidding documents and documents should be attached with the bid and can not be accepted on later stage. Hence, the decision of the TAC stands valid.</p>	Grievance not accepted.

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14	Neuro Surgery Instruments	M/S Coral Medical	Medicon, Germany	<p>The committee called the representative of the firms to explain their grievance. They informed that their technical bids were declared non responsive with the comments "Incomplete Quotation" and requested to re-evaluate their offers.</p> <p>The committee informed the firms that tender specification were made according to end users requirements, and according to evaluation they had failed to meet the tender requirements as advertised and as per Bidding Documents Rule 6.1, Seven (07) days are given to submit representation against advertised specifications, which they have failed to do so.</p> <p>The committee asked End users to submit detailed report regarding suitability of instruments for their purposes to be discussed in the next meeting.</p>	Decision pending
		M/S Claris Medical	ASANUS Medizintechnik, Germany		

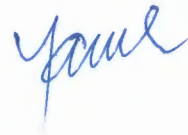
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